

Data Integration and EDI software provider EMANIO, Inc. announces 24x7 support program

EMANIO, Inc. expands its support programs to provide customers greater flexibility and choice.

Berkeley, California October 9, 2007-- EMANIO, Inc - a leading provider of Data Integration (DI), Electronic Data Interchange (EDI) and translation applications, announced today the immediate availability of new support packages for its line of EDI software and data integration applications. Effective August 31, 2007, EMANIO now provides three levels of support that provide varying degrees of support features to meet the individual needs of EMANIO's customers.

"Our unprecedented growth in the EDI and data integration markets during 2007 has given us the ability to add the type of broadly encompassing support plans our customers want," said EMANIO CEO KG Charles-Harris. "Our new tiered support programs — with options for 24x7 support, discounts on purchases of EDI and data integration software and other exciting features — provide our customers with the ability to select the level of support they need."

EMANIO's new support programs are designed to help customers make the most of their EDI or data integration solution. For example, during the new six month 'optimization' audit, an EMANIO support analyst will assess the customer's use of EMANIO EDI software or data integration solution and make recommendations on improved usage. Also new, the premier plan gives customers around-the-clock access to EMANIO's technical support experts with a guaranteed response time of one hour.

EMANIO's support offering was further expanded today with the inclusion of professional services "saver" packs that customers can use to purchase EDI or data integration professional services in hour blocks at significant savings over standard hourly rates.

Existing EDI and data integration infrastructure customers who are current with their Maintenance & Support agreement will be kept on that same level of service until their renewal date at which time they will be automatically migrated to EMANIO's standard level of support. Alternatively, EMANIO Customers can opt to sign up for a different level of support by contacting EMANIO Sales at (510) 849-9300. EMANIO will pro-rate the first year's support package based on the remaining months in the customer's current support agreement.

About EMANIO:

EMANIO was founded in 1994 and has operations across the United States and in Europe. The company helps organizations solve business requirements through analysis, technology and services, and eMessaging through EDI / XML, ASN / bar-coding solutions, and data integration.

In 1995, EMANIO was the first company to send EDI messages over the Internet and integrate these into backend ERP and Supply Chain Management systems through a single visual tool. With over 17,000 customers, EMANIO provides a broad line of global trading community B2B software and data integration solutions services for supplier and customer e-commerce connection and interaction. In 2002, EMANIO acquired Trading Partner® and OnCall*EDI® from Mercator Software.

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